

NASA SEWP VI



Solutions for
Enterprise-
Wide
Procurement

Contract Holder

SEWP VI
SOLUTIONS FOR ENTERPRISE-WIDE PROCUREMENT



Systems Plus

NASA SEWP VI Ordering Guide

Category B and Category C

Period of Performance: 11/01/2026 - 10/31/2031

Category B Contract Number: 80TECH26D0580

Category C Contract Number: 80TECH26D1280



SEWP VI ORDERING GUIDE



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SEWP VI ORDERING GUIDE



SEWP OVERVIEW

The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced “soup,” enables NASA and all Federal agencies to efficiently and effectively acquire mission-critical Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services through a suite of contracts supporting a broad range of requirements. The program provides streamlined procurement processes, acquisition support, customized reporting, and innovative tools that deliver Best-in-Class value for the Federal Government. SEWP is self-funded through a 0.34% usage fee and supports more than 50,000 orders annually.

FAIR OPPORTUNITY

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding \$10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (C) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

ABOUT SYSTEMS PLUS

Systems Plus brings more than two decades of experience supporting complex federal and defense missions where security, performance, and continuity are essential. Our work spans Special Operations Forces, military and federal health, science and technology, research and engineering, workforce development, and civilian agency operations. We have supported classified and unclassified environments, globally distributed organizations, large federal technology portfolios, and mission communities exceeding 100,000 users. We understand each customer’s mission and align our execution with its operational priorities. Our experts combine specialized knowledge with disciplined program and quality management to move complex initiatives forward. This execution is reinforced by CMMI V3.0 Maturity Level 3 appraisals for Development and Services, CMMC Level 2 certification, and ISO certifications for quality, service, and information security management. We enable customers to advance operations, strengthen performance, and sustain secure, adaptive capabilities as mission needs evolve.

Our Core Services listed below provide the integrated technical, scientific, health, management, and transformation capabilities required for complex federal missions. Mature delivery practices, accountable program management, and a sustained understanding of the operating environment enable us to deliver consistent performance from initial planning through ongoing operations.

Systems Plus, Inc.

PoP: 11/01/2026 - 10/31/2031

Category B Contract

80TECH26D0580

Category C Contract

80TECH26D1280

Main Office Address:

One Research Court, Suite 360

Rockville, MD 20850

Phone: 301-948-4232

Email: contract@sysplus.com

Website: www.sysplus.com

SEWP VI Program Support

Order Issues and Post-Delivery Contacts

Lin Sai, Program Manager

lin.sai2@sysplus.com

(301) 948-4232

Kevin Chung, Contract Manager

contract@sysplus.com

Phone: (301) 948-4232

If you have any questions please contact
Systems Plus Program Team via email:

SEWP VI Category B PMO:

nasasewpvib.pmo@sysplus.com

SEWP VI Category C PMO:

nasasewpvic.pmo@sysplus.com

SEWP Helpline

help@sewp.nasa.gov

(301)286-1478

SEWP PMO Hours:

M-F, 7:30 AM – 6 PM (ET)

<https://www.sewp.nasa.gov/sewpvi/>

CORE SERVICE	SAMPLE OF OUR AVAILABLE SERVICES
Enterprise IT and Cybersecurity	- Enterprise architecture and systems engineering - IaaS, PaaS, SaaS, hybrid cloud, and on-premises modernization - Application and web development, modernization, and sustainment - Infrastructure, network, database, and platform operations - IT service management, service desk, and end-user support - Agile, DevSecOps, CI/CD, configuration, and release management - Cybersecurity, Zero Trust, identity and access management - RMF, ATO, FISMA, NIST SP 800-53, and continuous monitoring - FedRAMP-authorized platform implementation and operational support - Vulnerability remediation, POA&M management, backup, disaster recovery, and continuity
AI Governance and Adaptive Transformation	- AI strategy, readiness, and use-case development - AI governance, inventories, risk management, and lifecycle oversight - Generative AI, machine learning, and natural language processing - Prompt engineering and curated prompt libraries - Approved-source grounding, guardrails, and human-in-the-loop review - Bias, quality, performance, and drift monitoring - Intelligent search, transcription, translation, and speaker analysis - Document validation, content tagging, and intelligent workflow automation - Predictive analytics and AI-assisted quality assurance - AI platform integration, testing, training, deployment, and sustainment
Health Innovation, Data Analytics and Quality	- Federal and military health modernization - Military health operations and readiness support - Clinical research administration, oversight, and compliance - Medical counter-CBRN and occupational and environmental health support - Health data management, analytics, dashboards, and reporting - Program evaluation and performance measurement - Quality management and process improvement - Health IT, portals, workflow automation, and collaboration solutions - Strategic communications and stakeholder coordination - Health program and project management
Organizational Change Management	- Organizational assessments and change strategies - Stakeholder and leadership engagement - Strategic communications and communications planning - Workforce readiness and technology adoption - Training, digital learning, and knowledge transfer - Digital information kits and communications toolkits - FAQs, fact sheets, talking points, briefing decks, and job aids - Rollout materials, leadership resources, and training content - Knowledge hubs, collaboration repositories, and reusable templates - Adoption dashboards, surveys, feedback, and performance measurement
Management, Advisory and Consulting	- Strategic planning and organizational development - Program, portfolio, project, and risk management - Acquisition and financial management support - Policy development and implementation - Governance, compliance, and executive decision support - Business analysis, requirements management, and process improvement - Quality management and continuous improvement - Integrated master schedules and dependency management - Risk and issue registers, dashboards, and executive reporting - Stakeholder engagement, facilitation, and training
Research, Development and Engineering	- Scientific, engineering, and technical support - Research program and portfolio management - Systems engineering and lifecycle management - Technology assessments and alternatives analysis - Prototype development, integration, and demonstration - Testing, evaluation, validation, and operational assessment - Data collection, management, analysis, and visualization - Research protections, regulatory, and compliance support - AI/ML, human-language technology, biometrics, and computer vision - Technology transition, deployment, and operational sustainment
Representative Platforms and Technologies: Cloud & Enterprise Platforms: Microsoft Azure/Azure Government, AWS, Oracle, Salesforce, ServiceNow, Acquia, and enterprise databases. Microsoft Technologies: Microsoft 365, SharePoint, Teams, Power Platform, Power Apps, Power Automate, Power BI, Dataverse, Forms, and Azure DevOps. Development & Service Management: GitHub, Jira, Helix/Remedy, ServiceNow ITSM and Strategic Portfolio Management, CI/CD tools, APIs, and custom applications. AI & Data Technologies: ServiceNow AI Control Tower and Integrated Risk Management, Salesforce Einstein, Azure AI, MicroStrategy, data repositories, intelligent workflows, analytics environments, model repositories, and MLOps pipelines. Digital Learning & Collaboration: Cornerstone, FSI Learn, Qualtrics, knowledge repositories, collaboration portals, and digital learning platforms	

WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC/AV) solutions and services. Technology is ever-evolving and for that reason SEWP's processes enable our Contract Holders to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape. SEWP is composed of three (3) categories and Systems Plus is a contract holder for Category B and Category C. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov and we will quickly review and provide feedback.

Systems Plus SEWP Contracts:

- Category B - Small Business Set-Aside
 - Contract Number: 80TECH26D0580
 - Category Description: Enterprise-Wide ITC/AV Service Solutions
- Category C - Small Business Set-Aside
 - Contract Number: 80TECH26D1280
 - Category Description: ITC/AV Mission-Based Services

ORDERING PROCESS

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract is defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a Purchase Request (PR).

The PR along with any necessary funding information is sent to that Agency's procurement office which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number may be used. The NASA SEWP Program Management Office (PMO) does not issue DOs - these must be issued through the issuing Agency's procurement office. The SEWP Program Management Office (PMO) reviews, processes and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the Issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

If modifications are made to any order, these modifications must also route through the SEWP Program Management Office (PMO).